



"Harbor Hospice is a tremendous resource for our community. Experiencing the death of a loved one is the hardest thing many of us will ever experience. In those final days or moments, there can be so much pain, sadness, confusion – you often feel lost. Harbor Hospice steps in and provides answers, support, and comfort, allowing families to be together and focus on each other in those moments. It's hard to describe just how significant that can be."

Josh Reece, Esq., Parmenter Law
Corporate Partner Committee Member
of Harbor Hospice Foundation

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HOSPICE
HONORS

2017 Annual Report

HARBOR
HOSPICE

Living OUR Mission



HOSPICE
HONORS

Connecting—and Growing with the Community

Harbor Hospice recently celebrated 35 years of providing care for individuals and families in West Michigan. As you'll see from the numbers here, we have grown tremendously since opening with one phone, a card table and \$40 in the bank, and welcoming our first patient in 1983!

For several years, Dr. Harriman, our much loved medical director, has had an office in the Johnson Cancer Center in Muskegon. In that busy setting, he talks with physicians about hospice and palliative care and meets with palliative care patients who are already there to see their attending physician. He also makes house calls. In fact, we meet with patients and their families where ever they are, to be sure they have easy access to information about how we can help.

In our joint venture with Mercy Health/Trinity Health at Home, we were honored to acquire the Bob and Merle Scolnik Healing Center, now located one floor down from our administrative offices in the Fricano Building. This wonderful center and all its free grief-healing services are open to everyone struggling with a loss, and while most people come to the guided group conversations and individual counseling after the death

of someone close, grief arises out of many situations—the death of a pet, the end of a job, a painful divorce, and more. We welcome anyone dealing with grief whatever the reason.

Our care touches people from all walks of life and all ages, from six-year-olds attending Camp Courage who are grieving, to those needing support after a life-altering medical diagnosis, and patients nearing the end of their life. It is both gratifying and humbling to know all the ways our staff and volunteers are helping people get through some of the toughest times they will ever face.

As the circle of Harbor Hospice widens, our commitment remains steady—to provide patients and their families throughout our five-county region with expert, compassionate holistic hospice and palliative care, and to be by your side when you need us.

Thank you for your support and for making our work possible.



Lisa McMichael
President & CEO



Revenue

\$10,952,632

Expenses

\$9,486,465

2017 Consolidated Financials

Fundraising/
Contributions
\$591,101

Change in
Net Assets
\$1,466,167



Home Care and
Poppen Hospice
Residence Visits

Patient Visits by Nurses,
Nurse Aides, Social Workers
and Spiritual Care Staff

TOTAL
40,673

Patient Visits
by Volunteers

TOTAL
1,739

"I don't do this for anything other than the fact that I love vets and I think they should all be honored. It is my honor to honor them."

Ed Schuiteman, Volunteer Veteran

Fast FACTS



11,596
Volunteer
HOURS

1,234
Bereaved
Served



56
Veteran
Pinning
Ceremonies



Harbor Hospice
has served

930
Hospice
Patients
(unduplicated)

270
Patients at the
Poppen Hospice
Residence
(unduplicated)

174
Palliative
Care Patients
(unduplicated)

Diagnosis Type

Non-Cancer

61%

Cancer

39%