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Harbor Hospice Reaches Highest Level of National Program to Provide Veteran-Centric Hospice Care

Harbor Hospice Delivers Veteran-Centric Care to Lakeshore Communities.

(Muskegon, MI) – Harbor Hospice is proud to announce it has retained its designation of a Level 5 Partnership with We Honor Veterans (WHV), a program of the National Alliance for Care at Home (NACH). Level 5 is the highest level WHV partners can attain and includes various mandatory activities and educational requirements, with recertification needed annually.

As a partner, Harbor Hospice provides specialized care to Veterans who are facing a life-limiting illness. In addition to the partner requirements completed to earn Levels 1-4, including education for staff and volunteers, developing relationships with VA medical centers and other Veteran organizations, Level 5 partners achieve excellence in delivering care that is tailored to Veterans' needs and expand partnerships with other community-based organizations for wraparound support. Additionally, Level 5 partners take on the role of regional mentor to other WHV partners working to enhance their programs.

"When we set out to create the Level 5 program, we knew that it had to be rigorous to ensure partners who earned the title were truly delivering a better care experience for Veteran patients and their loved ones. Level 5 partners have not only demonstrated their commitment to the Veteran community, but they have helped shape the WHV program for providers across the country, serving as an example of what all hospice partners should strive to be," said NACH Senior Director of Veteran Services, Katherine Kemp.

NACH and the Department of Veterans Affairs launched We Honor Veterans in 2010 to address the growing need for Veteran-centered care, especially as Veterans continue to age and need access to high-quality hospice and palliative care.

"I see firsthand the profound impact the We Honor Veterans program has on our community. This program allows us to provide specialized care and support to Veterans, honoring their service and addressing their unique needs. Retaining our Level 5 designation is a testament to our unwavering commitment to excellence in Veteran-centric care. We are incredibly proud to continue this vital work and to serve as a regional mentor, helping other organizations enhance their programs and better serve Veterans across the country," said Amber Wallace, Volunteer and Events Coordinator.

Learn more about the We Honor Veterans program at www.WeHonorVeterans.org and about Harbor Hospice at HarborHospiceMI.org.

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